



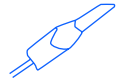
DS Core™

Streamline how you
connect your technology,
patients and practice

Welcome to DS Core

The dental cloud platform that simplifies the way you work digitally, connecting your practice, your partners and your patients.

Connected technologies



Scan



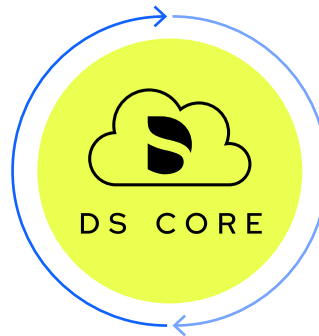
Milling & Printing



X-ray



Treat



Trusted workflow experience



Protect



Restore



Replace

When clinical data and dental technology are in sync, your practice thrives. DS Core is the dental cloud ecosystem that supports you, harnessing the data from your technology to connect your practice, your partners, and your patients to enable:

- [MORE CONNECTED CLINICAL TOOLS & COLLABORATION](#)
- [GREATER PATIENT UNDERSTANDING](#)
- [ENHANCED PRACTICE EFFICIENCY](#)

Simple, secure & connected cloud platform

- Diagnosis
- Patient consultation
- Treatment planning
- Collaboration with peers & labs
- Computing & storage
- Open to 3rd party integrations

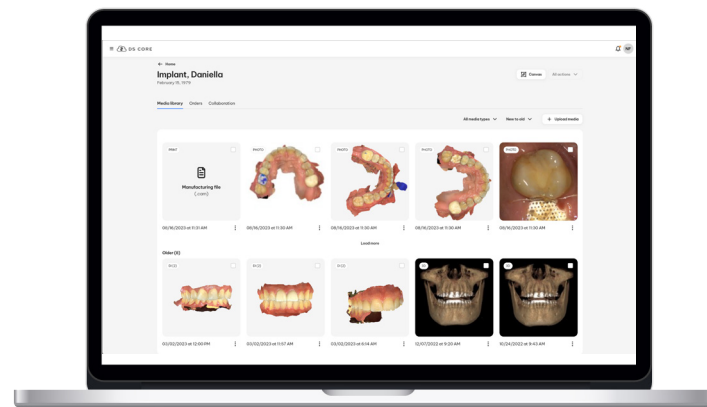


More Connected Clinical Tools and Collaboration

One source for all of your patient clinical media files

Securely store and view your patient media such as X-rays, intraoral scans and other records in one place. Your patients' files are always available, wherever you are and whenever you need them.

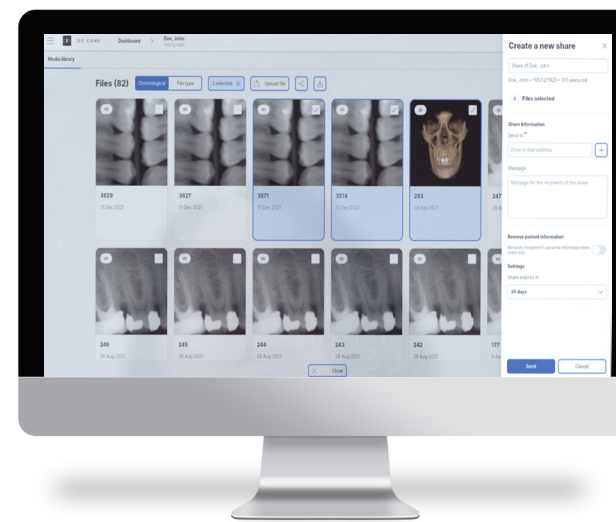
With one view of patient files, you create the digital record to help manage the care for your patient over time.



Seamless sharing of files and true collaboration in one platform with specialists

DS Core supports GDPR/HIPAA compliant file-sharing all from one platform. You can seamlessly and securely collaborate with colleagues and external partners or share images with annotations directly with patients for their review at home.

Say goodbye to text messages, emails, USB sticks and CDs that are easily overlooked or lost.



See this in action 

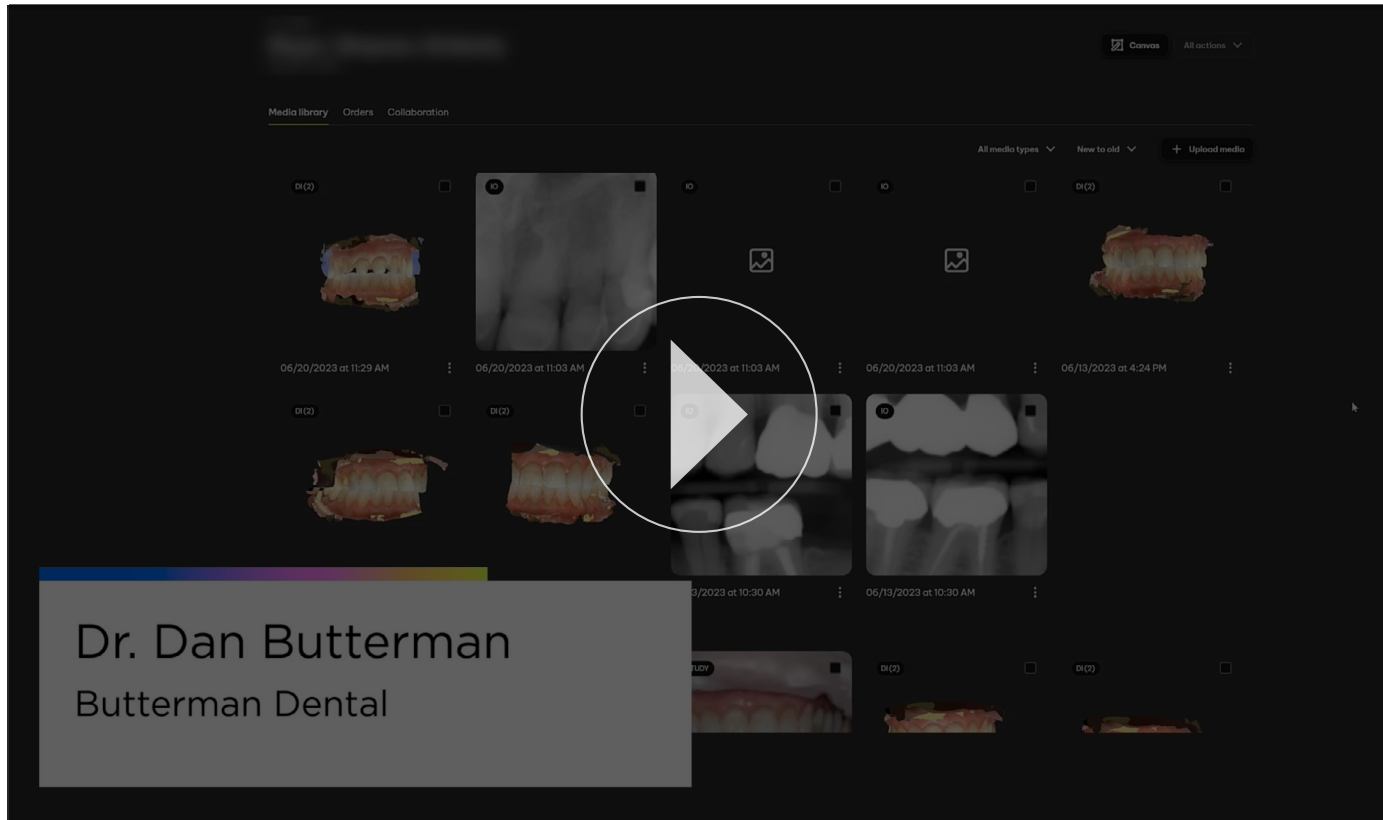
Enhanced lab collaboration

DS Core is your one unified portal for all orders and services:

- Work with your preferred lab or find new partners within the platform.
- Place orders for your design and manufacturing services with your preferred lab, or make your in-house production easier by delegating your design workflows to experienced lab technicians at one of our partner labs.
- Manage all cases, orders, files, and messages in one place.



How to Share and Order with DS Core



Dr. Dan Butterman
Butterman Dental PC



Greater Patient Understanding

With a single source of patient clinical images and files at your fingertips—along with simple access to the SureSmile Simulator™—DS Core delivers the right tools to build patient confidence and enhance understanding of current or proposed procedures.

Integrated cloud storage means your patients' files are always available. So whether you're consulting on a procedure or sending images or simulations to patients themselves, you have all the digital assets necessary to foster understanding and aid in case acceptance.

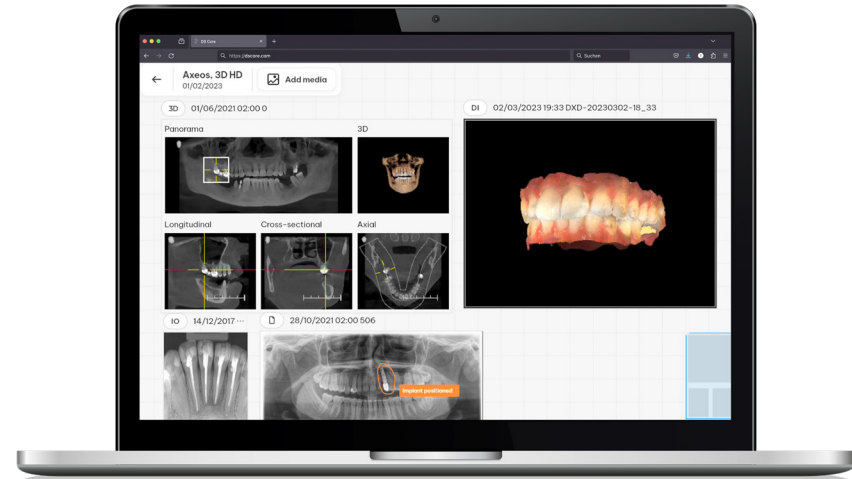
THE MAJORITY OF DENTISTS (**67.3%**)
FALL SHORT OF THE RECOMMENDED
90% CASE ACCEPTANCE RATE.¹

1. <https://www.dentaleconomics.com/practice/article/16391801/research-report-case-acceptance>

Communication Canvas


Utilizing the user-friendly Communication Canvas, you can view, arrange, and annotate all compatible image formats together, including 2D X-ray, 3D X-ray, and full-color 3D intraoral scans, facilitating patient communication, comprehension, and case acceptance.

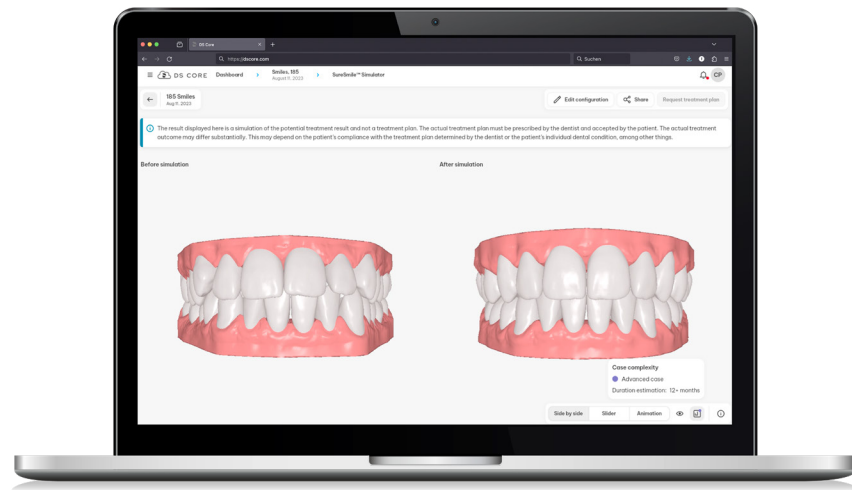
See this in action 



SureSmile® Simulator for before and after clear aligner therapy.

Imagine showing your patients their new smiles before they start treatment. Minutes after uploading an intraoral scan from the Primescan intraoral scanner, the SureSmile™ Simulator creates a 3D visualization of your patients' potential new smile following SureSmile® clear aligner treatment^{1, 2}. What better way to communicate to patients the value of investing in their improved aesthetics and oral health?

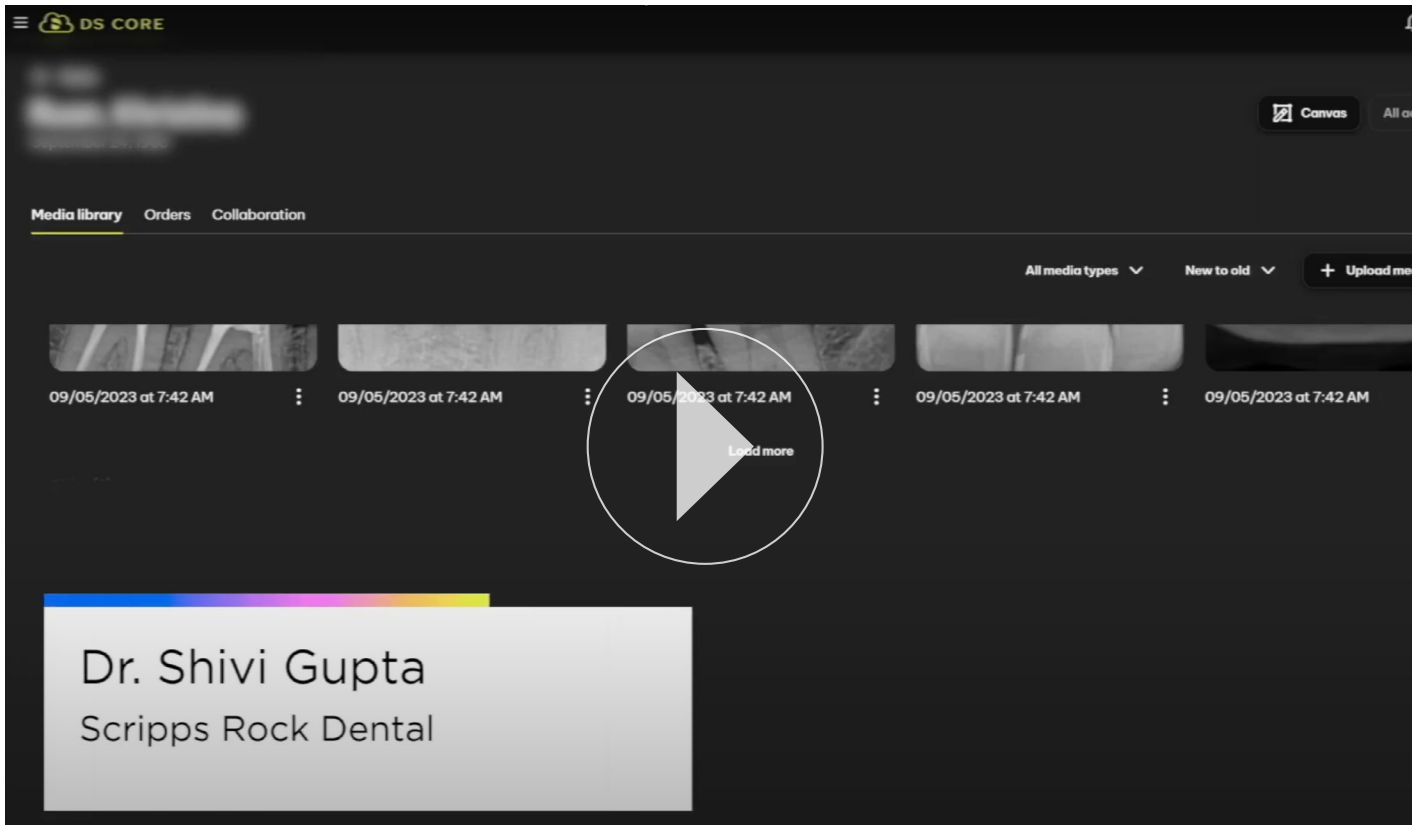
See this in action 



¹ DS Core paid subscription required

² Primescan usage is required

How to use the Communication Canvas



Dr. Shivi Gupta
Scripps Rock Dental

How to use the SureSmile® Simulator

DS CORE

← Patients

Canvas All actions

Media library Orders Collaboration

All media types New to old + Upload media

Dr. Meena Barsoum
Impressive Smiles



Dr. Meena Barsoum
Impressive Smiles



Enhanced Practice Efficiency

Every administrative task requires time and effort, taking you away from patients and potentially impacting practice revenue. By embracing a digital ecosystem and the capabilities of cloud file storage and sharing, you can [streamline processes](#), [stay on top of patient needs](#), and [manage a more successful practice](#).

Send Open Files in inLab & CEREC SW

Open files on any connected device in your office from anywhere.

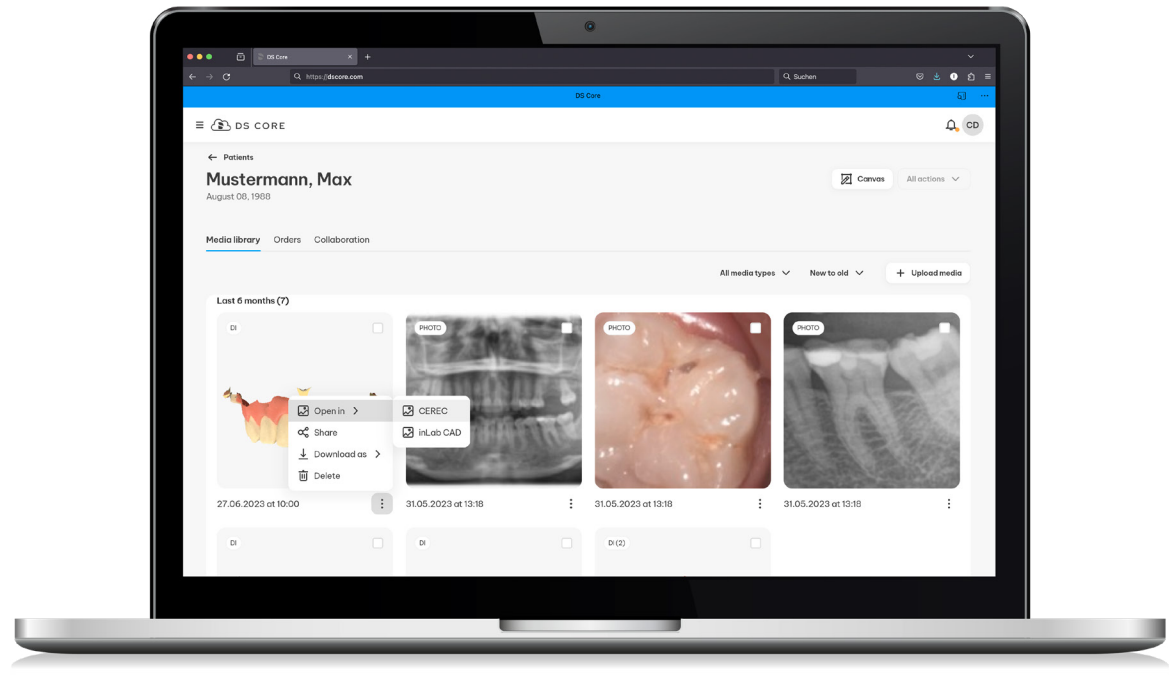
- Connect Dentsply Sirona software like inLab CAD, inLab CAM, Sidexis, CEREC SW, Connect SW to DS Core seamlessly and hassle-free. Manage your patient data and design files in one central place. Open your design files from DS Core directly where you print/mill.

See this in action 

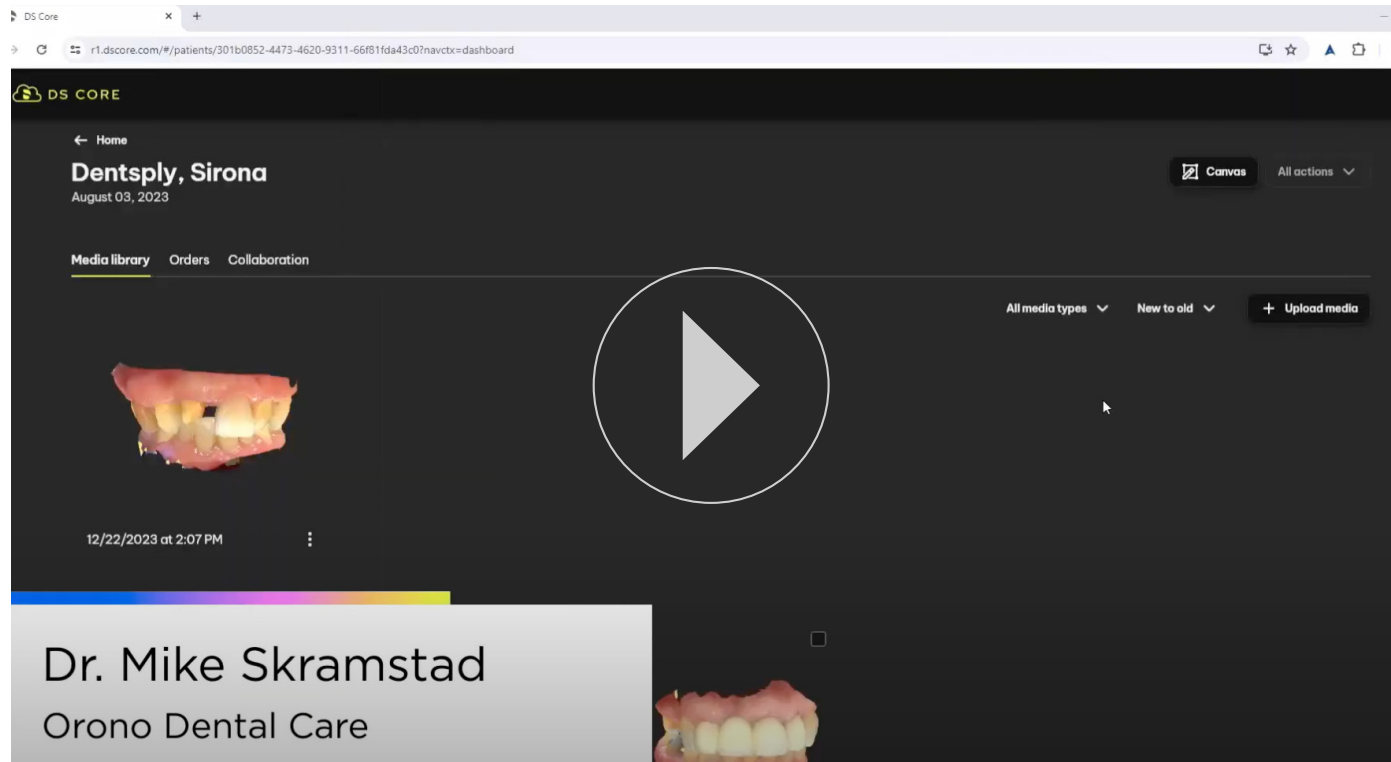
DS Core Care

Unlock improved technical support such as remote and real-time trouble shooting and service options like DS Core Care by connecting your equipment to DS Core.

Learn more about DS Core Care



How to transfer and open files directly in CEREC & InLab software



The screenshot displays the DS CORE web application interface. At the top, the DS CORE logo is visible. Below it, the patient's name "Dentsply, Sirona" and the date "August 03, 2023" are shown. The interface includes a navigation menu with "Media library", "Orders", and "Collaboration". A large 3D dental scan of a maxillary dental arch is displayed in the center, with a prominent play button overlay. To the right of the scan, there are controls for "All media types", "New to old", and an "Upload media" button. A timestamp "12/22/2023 at 2:07 PM" is visible below the scan. A semi-transparent grey box at the bottom left of the screenshot contains the text "Dr. Mike Skramstad" and "Orono Dental Care".



Dr. Mike Skramstad
Orono Dental Care

DS Core Practice accounts

US

CA

	Access	Light	Standard	Advanced
Cloud functionalities	Access to shared files	Patient media library		
Collaboration functionalities	Order from your lab or via DS Core Create ¹	Communication Canvas		
Practice integrations	incl. 3 months trial for DS Core Light	Order from your lab and via DS Core Create		
Storage	Temporary for 7 days ²	Share and receive files with other dentists, specialists, labs and patients		
Pricing	Free of charge	SureSmile Simulator		
		Automatic file upload from Sidexis4, Connect SW and CEREC SW Seamless file transfer to CEREC and Lab SW 22		
		1 TB	6 TB	15 TB
		\$19.95 /month ³	\$99.95 /month	\$229.95 /month

¹DS Core currently supports automatic upload for devices that connect and send media to Sidexis SW 4. 3. 1. CEREC SW 5. 2. 3 & Connect SW 5. 2.

²Access only provides temporary file storage. Uploaded files be deleted after 7 days, if not added to an order. All files included to a lab order will be deleted 30 days after lab order was completed. Available in English, German, French and Italian. More languages to come.

³Access or DS Core Light. You can try DS Core light and terminate your subscription at any time during the first 3 months prior to your first payment being due.

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Pricing	Free of charge	SureSmile Simulator		
		Automatic file upload from Sidexis4, Connect SW and CEREC SW Seamless file transfer to CEREC and Lab SW 22		
		1 TB	6 TB	15 TB
		\$24.99 /month ³	\$129.99 /month	\$299.99 /month

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DS Core Create Design Service

DS Core Create offers the support you want: a design service that's accessible in just a few clicks. Rely on the expertise of our skilled partner labs and simply request ready-to-print files for a growing variety of indications. This way, you don't need to invest your valuable time into designing, which lets you spend more time with your patients. You can even delegate the workflow, from scan to order, to your practice staff.

Watch the DS Core Create Video 

READY-TO-PRINT INDICATIONS AVAILABLE WITH DS CORE CREATE



Nightguards & Splints: **\$28**



Temporary Restorations: **\$12**



CEREC Guide: **\$28**



Custom Impression Tray: **\$12**



Thermoforming Model: **\$12**



Working Model: **\$12**

Available only in the US.
Prices subject to change

DS Core Care

US

CA

DS Core Care is a comprehensive technical service and support solution that protects your Dentsply Sirona CAD/CAM equipment. With its connection on the DS Core platform, DS Core Care enables preventive and digital-enabled service capabilities to minimize downtime.

To protect your devices with DS Core Care, the DS Core Care service must be added to your DS Core subscription within 90 days of device install. A paid DS Core subscription is not required to manage your DS Core Care subscription. For newly purchased equipment only.

		Primescan AC, CEREC Primescan, Primeprint, DS Milling unit	Primescan Connect	Primescan AC, CEREC Primescan, Primeprint, DS Milling unit
DS Core Components	DS Standard Warranty	DS Core Care	DS Core Care Primescan Connect Only	DS Core Care Premium
Customer Support Portal For immediate answers and self-support, the portal provides product and workflow information – always accessible in one single place.	✓	✓	✓	✓
Spare Parts Quick supply of spare parts from the original manufacturer to help minimize downtime and avoid additional costs.	12 months	✓	✓	✓
Phone Support Access to technical phone support from qualified service experts for direct problem solving when you need it.		✓	✓	✓
Preventive Maintenance Annual preventive maintenance performed by a qualified service technician to protect efficiency and help extend lifetime of your equipment. Includes maintenance kit and labor.		✓	Annual maintenance not required	✓
Fast Service Clarification With the connection of your device to DS Core, you can benefit from remote, real-time, efficient troubleshooting, limiting unnecessary follow ups and saving your time.		✓	✓	✓
Repair Benefit from on-site service visits (including labor & travel costs) without additional charges for full coverage and all-in protection. ¹			Dell® Pro Support Plus	✓
Express Replacement & Accidental Damage Coverage Receive a replacement Primescan Connect camera with shipment on the next business day and get coverage of two camera replacements in the case of unexpected incidents.			✓	
		\$130 / month (CEREC SpeedFire \$60 / month)	\$175 / month	\$180 / month (CEREC SpeedFire \$80 / month)

With the purchase of a new CAD/CAM device, get · 12 months of **DS Core Care** included in the purchase price or · 12 months of **DS Core Care Premium** with a special discount

¹Exclusions apply. See program terms for more details.

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		Primescan AC, CEREC Primescan, Primeprint, DS Milling unit	Primescan Connect	Primescan AC, CEREC Primescan, Primeprint, DS Milling unit
DS Core Components	DS Standard Warranty	DS Core Care	DS Core Care Primescan Connect Only	DS Core Care Premium
Customer Support Portal For immediate answers and self-support, the portal provides product and workflow information – always accessible in one single place.	✓	✓	✓	✓
Spare Parts Quick supply of spare parts from the original manufacturer to help minimize downtime and avoid additional costs.	12 months	✓	✓	✓
Phone Support Access to technical phone support from qualified service experts for direct problem solving when you need it.		✓	✓	✓
Preventive Maintenance Annual preventive maintenance performed by a qualified service technician to protect efficiency and help extend lifetime of your equipment. Includes maintenance kit and labor.		✓	Annual maintenance not required	✓
Fast Service Clarification With the connection of your device to DS Core, you can benefit from remote, real-time, efficient troubleshooting, limiting unnecessary follow ups and saving your time.		✓	✓	✓
Repair Benefit from on-site service visits (including labor & travel costs) without additional charges for full coverage and all-in protection. ¹			Dell® Pro Support Plus	✓
Express Replacement & Accidental Damage Coverage Receive a replacement Primescan Connect camera with shipment on the next business day and get coverage of two camera replacements in the case of unexpected incidents.			✓	
		\$160 / month (CEREC SpeedFire \$70 / month)	\$215 / month	\$235 / month (CEREC SpeedFire \$105 / month)

With the purchase of a new CAD/CAM device, get 12 months of **DS Core Care** included in the purchase price or 12 months of **DS Core Care Premium** with a special discount

¹Exclusions apply. See program terms for more details.

FAQ

Is there a video that explains DS Core?

How do I set up an account?

How does DS Core integrate into my existing practice technology?

What devices can I connect for automatic upload?

Does DS Core work with other technology?

Is DS Core HIPAA compliant?

Where is the data stored and is it safe?

With equipment in my office, what does each level of storage cover?

What if I don't want storage?

Is there a trial option for DS Core?

FAQ

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Yes! View the DS Core video [here](#).

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Watch this [YouTube Playlist](#) providing instructions to set up your DS Core account.

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FAQ

[Is there a video that explains DS Core?](#)

[How do I set up an account?](#)

[How does DS Core integrate into my existing practice technology?](#)

DS Core works with the technology in your office, connecting all images and technical data from your devices to enable more connected clinical tools and collaboration, greater patient understanding, and enhanced practice efficiency. With DS equipment, files and technical device data can be automatically uploaded into DS Core to seamlessly utilize, but other file types can also be manually uploaded into the platform.

[What devices can I connect for automatic upload?](#)

[Does DS Core work with other technology?](#)

[Is DS Core HIPAA compliant?](#)

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FAQ

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What devices can I connect for automatic upload?

DS Core currently supports the automatic upload of patient media and technical device data from Dentsply Sirona Technology, including CBCTs, intraoral scanners, mills and 3D printers. The type of data upload depends on the category:

- Patient media: all devices connected to Sidexis 4.3.1 and above
- Patient media and technical device data: all DS IO scanners connected to CEREC 5.2.3 & Connect 5.2.3 and above
- Technical device data: Primeprint & Primeprint PPU, DS milling units

DS Core supports a wide range of formats such as STLs and PLY, so you can upload intraoral scans and x-rays files from other manufacturers either manually or via vendor specific integration (i.e. 3Shape).

Does DS Core work with other technology?

Is DS Core HIPAA compliant?

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What devices can I connect for automatic upload?

Does DS Core work with other technology?

DS Core is a completely open platform. DS Core supports a wide range of formats such as STLs and PLY, so you can upload intraoral scans and x-rays files from other manufacturers either manually or via vendor specific integration (i.e. 3Shape). The following file types are currently supported in DS Core: DCM, DXD, STL, OBJ, PLY, CAM, BLC, JPG, PNG, BMP, MP4, AVI, MOV, WMV, PDF. DS Core will support seamless upload of IO scans from 3Shape Trios 3,4,5 scanners using 3shape Unite. Additional formats are added over time.

The Suresmile Simulator requires a DS Core subscription and Primescan IOS.

Is DS Core HIPAA compliant?

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Does DS Core work with other technology?

Is DS Core HIPAA compliant?

DS Core is designed to support compliant collaboration according to local regulations such as HIPAA in the United States.

Where is the data stored and is it safe?

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Where is the data stored and is it safe?

Information is stored on a storage infrastructure optimized for the high requirements of healthcare. DS Core adheres to local regulations regarding the storage of sensitive personal data, and uses the top cloud technologies to keep your information safe and secure. Stringent data protection and security standards are key principles for DS Core.

With equipment in my office, what does each level of storage cover?

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With equipment in my office, what does each level of storage cover?

If you have one IO scanner which is used approximately 3 times a day, you need 1 TB to store data of about 1-2 years. The same applies to 2D X-ray machines.

If you have several IO scanners which are used approximately 3 times a day each, and you have a 3D X-ray machine, you need 6 TB.

If your practice has multiple patient media generating machines, such as an IO scanner and a 3D X-ray that are being used often by several clinicians, and you have a larger library of digital X-rays that would also be stored in DS Core, you need 15 TB.

What if I don't want storage?

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With equipment in my office, what does each level of storage cover?

What if I don't want storage?

On DS Core, there is an Access account that does not require a paid subscription. Uploaded files will be deleted after 7 days, if not used within an order. All files included in a lab order will be deleted 30 days after the lab order was completed. This provides the ability for temporary storage to utilize DS Core Create and manage device warranties via DS Core Care.

Is there a trial option for DS Core?

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[Is there a trial option for DS Core?](#)

Yes, users who create a practice account for the first time and are not signing up as part of a Prime Solutions bundle can try DS Core for three months with a Light subscription. The Light subscription can be cancelled within those first three months. After three months the account will automatically transition into the Access free account or paid subscription according to the selected tier.

Start your free 3-month trial today*

Visit <https://dscore.com/> or contact your Dentsply Sirona sales representative to register.

Register today



Subject to technical changes and errors in the text.

Registered trademarks, trade names and logos are used. Even if these are not identified as such in the respective places, the corresponding legal provisions apply.

Unless otherwise stated, all comparative statements in this document refer to a comparison of Dentsply Sirona products with each other.

