

Multimat Cube ceramic furnace

Procedure for installing software version 23.17.7:



Notice: The update 23.17.7 is equally suitable for all furnace variants of the Multimat Cube series.

You have downloaded the software update 23.17.7 for the Multimat Cube ceramic furnace from the website www.dentsplysirona.com/multimat-cube.

The update provides the following:

- General bug fixes (bugfixes)
- Error monitoring has been extended
- Language translations have been completed

The installation will run automatically once the update process has been started.

To install the software, please proceed as follows:

Copy the files [update.23.17.7.pkg2](#) contained in the folder “LAB-software-download-Multimat-Cube-Update-23-17-7.zip” to the top directory level of a USB stick.

Hint: Please ensure that the USB stick (min. USB 2.0) is formatted in FAT32 format, that there are no other files on the USB stick and that the stick is not password-protected.

Follow the instructions in the operating manual/chapter 6.4 “Updating firmware and software”.

When the installation is complete, a message appears prompting you to restart the furnace. Shortly thereafter, a beep will sound. **It is important for the successful installation of the update that you wait for the acoustic signal to sound before restarting the furnace.** The Multimat Cube can then be restarted using the power switch on the back of the furnace. To do this, please remove the USB stick and wait approx. 30 seconds before switching on the furnace again.

Please check the software version number in the furnace settings. To do this, tap on the “Settings” selection field in the main menu and then on “Information”. Under “Software Version”, “23.17.7” should be displayed.

If you have any questions, please contact your dealer or Dentsply Sirona Customer Service.